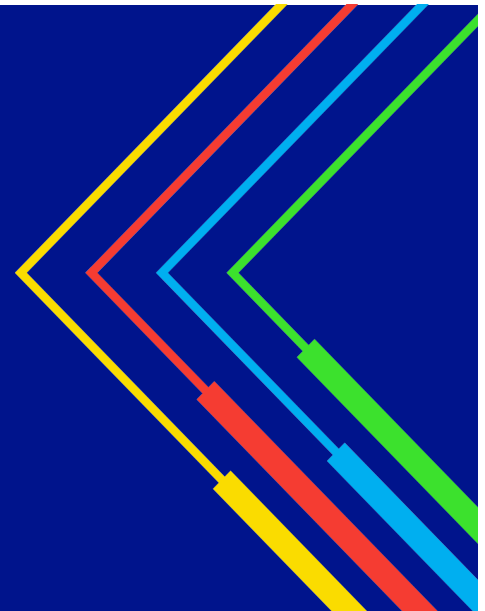


# Beverly Regional Transmission Reliability Project

## Claims Information



During the construction process, McCourt Construction, National Grid's contractor, is required to maintain a detailed process to handle claims of damage to persons, vehicles, or property.

To file a claim, one must:

- Contact McCourt's office at 617.260.2330
  - Additionally, you can contact Safety Manager Joshua Palen via phone at 617.719.8679 or by email at [jpalen@mccourtconstruction.com](mailto:jpalen@mccourtconstruction.com).
- Provide the following information:
  - Date and Time of Loss.
  - Description of Loss with location.
  - Photographs and other documents to support the claim, i.e., police report, estimates, cause of claim.

Following this, McCourt will reach out and open an investigation. McCourt will review all submitted information and discuss its findings with you. McCourt will issue two responses indicating the acceptance or denial of the claim, the first verbal, and the second in writing. Should an acceptance of the claim be made, McCourt will pay or reimburse you directly or through an insurance claim with McCourt Construction's Insurance Carrier. If a claim is denied, McCourt will provide the reason why. Additionally, McCourt will inform you of what further steps you can take.

Should you not be satisfied with the findings of McCourt's investigation, you can file with your insurance carrier, who will attempt to determine liability. Should your insurer find McCourt liable, costs will be subrogated to McCourt. Another option available to those who have their claim denied is to file suit with small claims court. A magistrate will review and determine liability.

Should you have any additional questions about the claims process, please do not hesitate to reach out, either by our hotline at 833.238.4743, or via email at [info@BeverlyRegionalTransmissionReliabilityProject.com](mailto:info@BeverlyRegionalTransmissionReliabilityProject.com).